

Notice of References Cited	Application/Control No. 09/618,809	Applicant(s)/Patent Under Reexamination BROOKES ET AL.	
	Examiner Romain Jeanty	Art Unit 3623	Page 1 of 1

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*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Name	Classification
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NON-PATENT DOCUMENTS

*		Include as applicable: Author, Title Date, Publisher, Edition or Volume, Pertinent Pages)
	U	Corporate News "PPG Receives CIO Award For IT Application In Forming Business" discloses a consumer resolving a glass replacement or repair claim with a brief telephone call.
	V	
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*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)
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